



Megabyte Customer Case Study - Bell McCaw Bampfylde

Infrastructure upgrade between Wellington and Auckland provides peace of mind

Server reliability issues combined with the realisation of the need for a business continuity plan prompted Bell McCaw Bampfylde to engage Megabyte in implementing a new server infrastructure which included the Auckland office integration.

Bell McCaw Bampfylde are a professional executive search company with strong international partnerships. Bell McCaw Bampfylde realise the importance of IT and the requirement to have stable and reliable IT systems to support key line of business applications.

“We look to the high-flyers, the proven, successful executive who is looking for a new challenge. After a process of detailed searching, interviewing and analysis we deliver the right person for the job and can assist you with negotiating final terms and conditions of employment.”

Relocating the Wellington server

In the past Bell McCaw Bampfylde experienced infrastructure reliability issues which were detrimental to the operation of the company. Due to this Megabyte was selected as the preferred IT support provider. Once engaged, Megabyte worked closely with Hewlett Packard to identify and resolve hardware issues.

This involved formulating an agreement with Hewlett Packard to support the hardware for an additional six months past the warranty expiry date due to the nature of the issues. This was a credit to Hewlett Packard whom is a preferred supplier of IT equipment to Megabyte.

Megabyte managed the project including liaison with third party suppliers, equipment provisioning and implementation. The new server infrastructure was installed and 20 client computers migrated. All taking place over the course of one weekend.

The existing Wellington server was then shipped to and installed in the Auckland office at which time the network was configured for secure communication back to Wellington.

The Auckland server now serves a dual purpose of serving client computers in Auckland and replicating system information and critical company data which can be accessed immediately should a disaster occur.

Post install business impact

Bell McCaw Bampfylde rely heavily on line of business applications including executive client database information. Megabyte's detailed project planning ensured staff experienced zero downtime from key applications.

When staff logged on to their computers on Monday morning, it seemed as though nothing had changed even though a major infrastructure upgrade had just occurred during the previous weekend.

Peace of mind

Management at Bell McCaw Bampfylde now have peace of mind that their IT infrastructure is stable, robust and supported in a proactive manner. The knowledge that if a Wellington office disaster occurs, company data is protected and accessible straight away.